

Curriculum Vitae

Name: Maisoon Ahmad Mosa Abo Murad

Nationality: Jordanian

Date of Birth: November 1st 1981

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Education

- **Bachelor degree** in Chemical engineering- The University of Jordan - Amman.1999-2003.
- **Master degree in Quality management-** The University of Jordan- Amman-2012.
- **PhD in Crisis Management – Universiti Teknologi Malaysia-2017.** The research thesis was titled “ **Organizational Cultural Barriers and Organizational Learning for Crisis Management in Hotel Industry**”

Work Experiences

- One year training through the Jordanian Engineers Association at medical laboratories. **King Hussein Medical Center. Amman-2004**
- Has joined **The General Directorate of Jordan Civil Defense** and worked for several divisions and departments within the area of Amman. 2005 – 2012.
- Lecturer at Prince Al-Hussein Bin Abdullah II's Academy of Civil Protection. Amman-2012 -2013, 2017 up to the current time.
- Head of Disaster Management in Prince Al-Hussein Bin Abdullah II Academy of Civil Protection since November 2017 up to the current time.

Successfully attended and accomplished the following workshops and courses

- **Thesis Proposal Writing and Literature Review.** International Islamic University Malaysia- 2013
- **4th Business Postgraduate Colloquium.** Universiti Teknologi Malaysia- 2013

- **Quantitative Research Methodology Workshop.** International business school – UTM- 2013.
- **Creating the Most Effective Research Design.** International business school – UTM- 2014.
- **5th Business Postgraduate Colloquium.** International business school – UTM- 2014.
- **Two-Day Workshop on Qualitative Data Analysis Using ‘NVIVO’.** International business school – UTM- 2014.
- **Two-Day Workshop on “How to Write Introduction and Literature Review”.** International business school – UTM- 2014.
- **Two-Day Workshop on Quantitative Data Analysis Using ‘IBM-AMOS’.** International business school – UTM- 2014.
- **Female Entrepreneurship Development Program.** International business school – UTM- 2015.
- **Workshop on Research Methodology Qualitative Analysis. University of Malaya 2015.**
- **Learning at IBS (LIBS) Workshop on ‘NVIVO’.** International business school – UTM- 2016.
- **Journal Paper and Book Chapter Publication Workshop.** International business school – UTM- 2016.

Attended and participating in the following Conferences

- **8th International Qualitative Research Conference.** Grand Blue Wave Hotel, Shah Alam- Malaysia 19th November 2015.
- **International Conference on Entrepreneurship and business (ICEB 2015).** Kuala Lumpur, Malaysia 7-8 August 2015.

Publications:

- Abo-Murad, M, and Jamil, R. “Organizational cultural barriers and roles of organizational learning in crisis management: an integrated model”. Journal of Scientific Research and Development 2 (10): 56-65, 2015.
- Abo-Murad, M. and Jamil, R. (2016). Crisis Management in Malaysia: Insights from Hotel Industry. In Jamil, R. AND Omar, R. Emerging Malaysia: Industrial and Organizational Challenges. Partidge Publishing Singapore.
- Al-khrabsheh, A. A., Abo-Murad, M., and Bourini, I. (2018). Effect of Organisational Factors on Employee Turnover Intention: An Empirical Study of Academic Professionals at Jordanian Government Universities. International Journal of Human Resource Studies, 8(2), 164-177.

- Abo-Murad, M., Al-khrabsheh, A. A. (2019). Turnover Culture and Crisis Management: Insights from Malaysian Hotel Industry. Academy of Strategic Management Journal, 18(2).

Courses:

- Strategic Management for Disasters
- Managerial Leadership
- Research Methodology
- Total Quality Management
- Negotiation Management and Conflict Resolution
- Business Ethics
- Management Information Systems
- Management Principles
- Crisis Management in Organization